

## Notification under section 49(4) of the Communications Act 2003

Draft decision by Sheffield City Council in response to a proposal by British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Schedule to a Direction published by Ofcom on 30 June 2020 ('the Direction').

1. Sheffield City Council, in accordance with section 49(4) of the Communications Act 2003 ('the Act'), hereby make the following draft decision in response to a proposal by British Telecommunications plc for the removal of public call box pursuant to Part 2 of the Direction.
2. The draft decision is set out in the Schedule to this Notification.
3. The effect of, and Sheffield City Council reasons for making, the draft decision is set out in the Schedule to this Notification.
4. Sheffield City Council consider that the draft decision complies with the requirements of sections 45 to 50 of the Act, as appropriate and relevant to the proposal.
5. In making the draft decision, Sheffield City Council has considered and acted in accordance with the six community requirements in section 4 of the Act.
6. Representations may be made to Sheffield City Council about the draft decision by midnight on Friday 22nd January 2021.
7. A copy of this Notification has been sent to the Secretary of State in accordance with section 50(1)(b) of the Act.
8. The Schedule to this Notification shall form part of this Notification.

*E. Mignall*

A person authorised by Sheffield City Council to sign this Notification

17 December 2020

### ALL REPRESENTATIONS SHOULD BE SENT TO:

Forward & Area Planning Team,  
Sheffield City Council,  
Howden House,  
1 Union Street,  
Sheffield,  
S1 2SH;  
or to [sheffieldplan@sheffield.gov.uk](mailto:sheffieldplan@sheffield.gov.uk)

## Schedule

Draft decision by Sheffield City Council in response to a proposal by British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Schedule to a Direction published by Ofcom on 30 June 2020 (“the Direction”).

Additional Notes to Schedule:

In addition to the site notice on the payphones posted by British Telecommunications plc, Sheffield City Council informed local community groups, individuals, councillors, the Peak District National Park Authority and Parish Councils, where applicable, via the social media of the Local Area Partnership. The consultation was also advertised on the Council’s Consultation Hub, Citizen Space.

Comments were received from Ecclesfield Parish Council and Bradfield Parish Council on specific payphones and their comments are referred to in the final column of the table below. The Peak District National Park Authority commented on the heritage aspects of two payphones, also included in the final column. Comments were also received expressing general support for payphones including for people without mobile phones; for emergencies/reporting immediate crimes; re-use for medical emergencies/defibrillators where telephony is removed and potential adoption by others to maintain.

	<b>Telephone Number</b>	<b>Address</b>	<b>Postcode</b>	<b>Average calls per month</b>	<b>Ward</b>	<b>Agree Adopt Object</b>	<b>Reason for objection - based on need for telephony only not the kiosk</b>
1	01142438217	JCT NEWMAN ROAD PCO1 BARROW ROAD SHEFFIELD	S9 1LA	22	Shiregreen & Brightside	Object	This payphone is well used at an average 22 calls/month which is 264 calls/year. It is located on a busy road near a bus stop and at the junction where there is a post office and pub. There is one other payphone within 800m at the junction of Meadowhall Road. The payphone should be retained.
2	01142468755	JCN THE COMMON PCO1 GREEN LANE ECCLESFIELD	S35 9WY	7	East Ecclesfield	Object	There is one other payphone within 800 metres located at Ecclesfield High Street Shopping Centre. The area within 1km of the payphone contains households within the top

		SHEFFIELD					<p>10% and 20% most deprived households in the city so although on average 7 calls per month (equivalent to 84 calls/year) are made from it, the payphone should be retained.</p> <p>Ecclesfield Parish Council state that they have no objections to make to the current proposals. However, they ask that if it is determined to remove this payphone, the Parish Council be given the opportunity to adopt it as they may wish to re-use it, in particular, to install defibrillators.</p>
3	01142468900	NR JNC COWLEY VIEW RD PCO1 ECCLESFIELD ROAD CHAPELTOWN SHEFFIELD	S35 1TD	2	East Ecclesfield	Object	<p>On average 2 calls per month (equivalent to 24 calls per year) are made from this payphone and there is one other payphone within 800 metres located at the junction of Ecclesfield Road and Cowley Lane, Chapeltown. The payphone is located between The Common, Ecclesfield and Chapeltown District Centre. The payphone is also close to the Ecclesfield Secondary School and there are households within the top 20% most deprived in the city living within 1km of the payphone; this payphone should therefore be retained.</p> <p>Ecclesfield Parish Council state that they have no objections to make to the current proposals. However, they ask that if it is determined to remove it, that the Parish Council be given the opportunity to adopt it as they may wish to re-use it, in particular, to install defibrillators.</p>
4	01142460886	JCN WHITE LN O/S NORFOLK ARM PCO1 WARREN LANE CHAPELTOWN	S35 2YB	0	East Ecclesfield	Object	<p>There are no alternative payphones within 800 metres of this payphone. Although there have been no calls from it recently, this potentially makes it a vital asset in emergency situations that is worthy of retention. This payphone</p>

		SHEFFIELD					<p>should therefore be retained.</p> <p>Ecclesfield Parish Council state that they have no objections to make to the current proposals. However, they ask that if it is determined to remove it, that the Parish Council be given the opportunity to adopt it as they may wish to re-use it, in particular, to install defibrillators.</p>
5	01142848251	PCO PCO1 THOMPSON HILL HIGH GREEN SHEFFIELD	S35 4JS	16	West Ecclesfield	Object	<p>This payphone averages nearly 200 calls per annum. It is adjacent to an area of deprivation, close to Wortley Road Local Shopping Centre. The area within 1km contains households that are ranked within the top 5% most deprived areas in the city. There is one alternative payphone within 800 metres at Cottam Road, High Green adjacent to the local shop. The payphone should therefore be retained.</p> <p>Ecclesfield Parish Council state that they have no objections to make to the current proposals. However, they ask that if it is determined to remove it, that the Parish Council be given the opportunity to adopt them as they may wish to re-use them, in particular, to install defibrillators.</p>
6	01142882366	JCT MANCHESTER ROAD PCO1 UNSLIVEN ROAD STOCKSBRIDGE SHEFFIELD	S36 1FT	1	Stocksbridge & Upper Don	Object	<p>An average of only 12 calls per year are made from this payphone. However, there are no alternative payphones within 800 metres. A small number of households ranked within the top 10% most deprived in the city live within 1km of the payphone. The payphone is also located in a relatively isolated location near the edge of Stocksbridge away from facilities. This payphone should therefore be retained.</p>
7	01142882285	NR JCT ARMITAGE ROAD PCO1 LEE	S36 2QW	4	Stocksbridge & Upper Don	Object	<p>Although only an average 4 calls per month are made from this payphone, there are no alternative payphones within 800 metres.</p>

		AVENUE DEEPCAR SHEFFIELD					Within 1km of this payphone there are also households ranked within the top 20% most deprived in the city. This payphone should therefore be retained.
8	01142851320	PCO PCO1 WOODFALL LANE BRADFIEL SHEFFIELD	S6 6LA	2	Stannington	Object	<p>The payphone is located in the Peak District National Park with about 120 residential properties within 1km. There is limited mobile network coverage in the area. On average two calls per month (approximately 24 calls per year) are made from this payphone. There is one alternative payphone within 800 metres at Loxley Road, High Bradfield.</p> <p>Bradfield Parish Council strongly opposes the removal of this phone box and says that the Woodfall Lane area receives no mobile signal at all. The area attracts many visitors and is currently part of the Sheffield Lakeland Landscape Partnership, which aims to promote tourism in the area. Visitors are being encouraged to the area and the removal of phone boxes has the potential to leave no telephone assistance in the event of an emergency. The Parish Council accepts usage may be low but on the occasions the boxes are used the service is vital.</p> <p>There is a reasonable need to retain the payphone in case of emergencies, being located in the relatively remote village of Low Bradfield. This payphone should therefore be retained.</p> <p>Although not related to telephony, it should be noted that the Peak District National Park Authority state that although the payphone is not listed, they consider it to be a non-designated heritage asset that should be retained.</p>

9	01142851211	WAYLEAVE PP346 PCO1 STACEY BANK LOXLEY SHEFFIELD	S6 6SJ	0	Stannington	Object	<p>There are no other payphones within 800 metres of this payphone. The payphone is located close to the Peak District National Park with about 96 residential properties located within 1km. No calls have been made from this payphone within the last 12 months. However, being remotely located and serving sparsely distributed residents near Loxley Road B6077 between Loxley and High Bradfield, and in an area where the mobile phone signal is poor, it should be retained in case of emergencies.</p> <p>Although not related to telephony, it should be noted that the Peak District National Park Authority state that this is a K6 phone box which was designed by Sir Giles Gilbert Scott in 1935. Although not itself listed, because it has a prominent location and is an example of a K6 phone box, many of which have been listed, the phone box should be retained in its current location.</p> <p>Bradfield Parish Council strongly object to removal of the payphone given its rural location; the mobile signal in the Stacey Bank area is stated to be poor and unreliable; and the area attracts many visitors and is currently part of the Sheffield Lakeland Landscape Partnership, which aims to promote tourism in the area. Visitors are being encouraged to the area and the removal of these boxes has the potential to leave no telephone assistance in the event of an emergency. The Parish Council accepts usage may be low but on the occasions the boxes are used the service is vital. This payphone should therefore be retained.</p>
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10	01142340580	JCN RURAL LANE PCO1 BEN LANE SHEFFIELD	S6 4SD	1	Hillsborough	Agree	There are three payphones within 800 metres. They are located: at Marcliffe Road; Worrall Road near the Sportsman Pub; and at the junction of Farr Lane and Dykes Hall Road. On average 1 call per month (an estimated 12 calls per year) is made from this payphone so it has low usage, and although it covers the Winn Gardens estate which is an area of deprivation that is already covered by the Middlewood Road payphone. However, its loss together with the Worrall Road payphone would leave a large area without a payphone service. As this payphone is used less than the Worrall Road payphone, we can agree to its loss provided the Worrall Road payphone is retained.
11	01142345710	NR SPORTSMAN O/S 139-41 PCO1 WORRALL ROAD SHEFFIELD	S6 4BB	5	Hillsborough	Object	There are no other payphones within 400 metres and three within 800 metres. They are located: at Marcliffe Road, at Ben Lane and at the junction of Farr Lane/Dykes Hall Road. On average 5 calls per month (an estimated 60 calls per year) are made from this payphone. Although its usage is relatively low, its removal alongside the Ben Lane payphone would leave a large area without a payphone. As we have agreed to the loss of the Ben Lane payphone, this payphone should therefore be retained as it is used more than the Ben Lane payphone.
12	01142333671	OPP BEELEY PH.MIDDLEWOOD RD PCO1 WINN GARDENS SHEFFIELD	S6 1UF	15	Hillsborough	Object	On average 15 calls per month (an estimated 180 calls per year) are made from this payphone so it is well used. The loss of this payphone would also be likely to detrimentally affect a significant proportion of households within the top 20% most deprived in the city. There is one other payphone within 800 metres, located on Worrall Road near the Sportsman Pub. This payphone should

							therefore be retained.
13	01142348489	JCN WORDSWORTH AVENUE PCO1 COOKSON ROAD SHEFFIELD	S5 8LP	35	Southey	Object	This payphone is well used with an average of 35 calls per month. It is also located within a deprived part of the city (in the top 5% and adjacent to the top 1% most deprived areas in the 2019 IMD) that has been the subject of comprehensive long term regeneration and specifically situated at the edge of large council housing estates that suggest a high likelihood of low incomes. Furthermore, it is opposite a large open space area that has been improved and includes children's play facilities; there is therefore potential for the payphone to be used for any emergency situations should they arise. High usage combined with social and locational factors mean that this payphone should be retained.
14	01142431015	NEAR JCT RIDGE VIEW DRIVE PCO1 JENKIN ROAD SHEFFIELD	S9 1AW	4	Shiregreen & Brightside	Object	There are no other payphones within 800 metres. This part of Jenkin Road is at the brow of the very steep hill. Although there is minimal usage at an average of 4 calls/month the fact that there is no other payphone within 800 metres in this large residential area means that this payphone should be retained.
15	01142487911	JCN ROTHERHAM RD NTH PCO1 STATION ROAD MOSBOROUGH SHEFFIELD	S20 5AD	65	Mosborough	Object	This payphone is very well used, averaging over two calls per day. There is also only one other payphone in the area which is around 800m away. The payphone should be retained.
16	01142398062	PCO NEAR JCN HOLLINSEND RD PCO1 MANSFIELD ROAD SHEFFIELD	S12 2AJ	8	Richmond	Object	This payphone is not particularly well used but still averages 96 calls per annum; however, there is only one payphone within 800 metres (just) and the nearest other payphone at Birley Moor Road/Hopefield Avenue has been removed. Given this, it is considered that the payphone should be retained.



17	01142397101	NR JCN JAUNTY AVENUE PCO1 JAUNTY WAY SHEFFIELD	S12 3DZ	13	Birley	Object	This payphone averages over 150 calls per annum, so is well used, and is within an area which is in the top 20% most deprived areas under the 2019 IMD and there is no other payphone within 800 metres walking distance - it provides a useful facility within the Base Green estate. The payphone should therefore be retained.
18	01142396016	OPPOSITE NO 80 PCO1 MORLAND ROAD SHEFFIELD	S14 1TH	27	Gleadless Valley	Object	This payphone averages over 300 calls per annum and is located within an area (Herdings) which is within the top 5% most deprived areas under the 2019 IMD. There are two payphones around 800 metres away but both of them are outside of the Herdings estate and one in particular is across the valley and is not very accessible from the estate. The payphone should therefore be retained.
19	01142375217	JCN OF ORMOND WAY PCO1 HAZLEBARROW ROAD SHEFFIELD	S8 8AU	7	Beauchief & Greenhill	Object	There are two payphones within 800 metres and this payphone has an average 7 calls/month so around 84 calls/year. However, it is located on the borderline of an area that falls within the top 5% and top 10% most deprived areas under the 2019 IMD and is situated within a council housing estate thus reinforcing a high likelihood of low incomes in the area. Given the locational factors regarding areas of deprivation and social need, the payphone should be retained.
20	01142746671	PCO PCO1 MEADOW HEAD SHEFFIELD	S8 7UB	32	Graves Park	Object	This payphone averages nearly 400 calls per annum, so is well used. There are a couple of payphones around 800m away but this is the only payphone at Meadowhead; a combination of high usage and location means this payphone should be retained.
21	01142360012	NEAR JCN KNOWLE LANE PCO1	S11 9PS	0	Ecclesall	Object	There are no payphones within 800 metres. This payphone is located near the bus

		ECCLESALL ROAD SOUTH SHEFFIELD					terminus and bus stop along Ecclesall Road just before the Knowle Lane junction. Although there has been no use of this payphone recently there are no others within 800 metres so the payphone should be retained.
22	01142745190	JNCT ANNESLEY ROAD PCO GREENHILL AVENUE SHEFFIELD	S8 7TD	0	Beauchief & Greenhill	Agree	There were no calls made in the previous 12 months so the payphone is not well used. There are two payphones within 800 metres. It does not lie within an area with high deprivation. There are no identifiable reasons to object.
23	01142377274	JCN RENEY RD O/S LIBRARY PCO1 HEMPER LANE SHEFFIELD	S8 7FE	19	Beauchief & Greenhill	Object	There are two payphones within 800 metres. This payphone is located at the roundabout in front of Greenhill community library, is within a local centre and close to Greenhill community primary school. There have been 19 average calls/month which equates to 228 calls/year, so this high usage, together with locational factors of the nearby uses mean that this payphone should be retained.
24	01142372307	OUTSIDE SHOPS PCO1 LOWEDGES ROAD SHEFFIELD	S8 7JB	18	Beauchief & Greenhill	Object	There are two payphones within 800 metres. This payphone is located just outside a local shopping centre and within an area that is in the top 10% most deprived under the 2019 IMD and is primarily council housing estate. There have been 18 average calls/month which equates to 216 calls/year, and particularly when combined with locational factors such as an area of high deprivation and nearby uses mean that this payphone should be retained.
25	01142360956	NEAR JCN MICKLEY LANE PCO1 BASLOW ROAD SHEFFIELD	S17 4DT	9	Dore & Totley	Object	There are no other payphones within 800 metres. This payphone is located adjacent to the Co-op store on Baslow Road and there are a number of shops, Totley Library and doctors' surgery within a 5 minute walk. There are an average 9 calls/month but as it is the

							only payphone within 800 metres, the payphone should be retained.
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